



Mechanical breakdown warranty

Comprehensive

Terms and conditions



Thank you for buying your vehicle from us.

Please read this warranty document carefully and make sure you understand and keep to these terms and conditions. Not keeping to these terms and conditions may affect any claim you make and could lead to the warranty becoming void (not applying).

This warranty is a legal agreement between:

- you, the registered owner of the vehicle shown in the schedule attached to this warranty; and
- us, the dealer who you bought the vehicle and this warranty from (the guarantor).

We have appointed AutoProtect Administration Limited (AutoProtect) to deal with all matters relating to claims made under this warranty.

Please keep this warranty document in a safe place.

1 What is covered

This warranty covers all mechanical and electrical parts (including labour costs to fit them) against mechanical breakdown for vehicles up to 10 years old and under 100,000 miles at inception. Mechanical breakdown is the failure of a part, causing it to suddenly stop working, for a reason other than negligence.

The cover under the warranty only applies if these terms and conditions of fully met. The warranty does not apply to any parts not listed in these terms and conditions.

This warranty also covers the following.

Oil seals

- Crankshaft front seal; camshaft oil seal; auxiliary shaft oil seal; gearbox rear seal; drive shafts seals; differential pinion seal
- Any oil seal the engine or gearbox needs as part of a repair under this warranty

Working materials

Oils, oil filter and antifreeze are included only if it is essential to replace them as part of an agreed claim under this warranty.

Casings

If any of the parts covered fail, and this damages the casing, it will also be covered as part of an agreed claim under this warranty.

Air-conditioning re-gas

The most we would pay towards re-gassing is £60 (including VAT) in the event of a valid compressor unit claim.

Turbo Wear & Tear

If the additional premium has been paid, we will also apply wear and tear cover on the Turbo on vehicles up to 10 years and up to 100,000 miles at time of claim. Turbo damage as a result of a fault with another component are not covered.

2 What is not covered

Parts not covered

- Cracked or porous cylinder heads and blocks; burnt valves; carbon deposits; skimming or pressure testing

Body; paint; glass; interior and exterior trim

- Wheels
- Airbag and system
- Electrical wiring and wiring looms;
- Seizure or corrosion of brakes
- Wear and tear where the vehicle is over 6 years or 60,000 miles at point of claim.
- Remote control units and headphones
- Removable multimedia.
- Items and parts that should be regularly replaced during routine maintenance, including items such as plugs; HT leads; brake pads; clutch facings; cables; wiper blades; V belts; hoses; pipes; cables; light bulbs and units; tyres; batteries; exhaust systems

a We will not accept any claim which is reported to us or AutoProtect more than 14 days after the relevant fault was discovered.

b We will not accept any claim where the repair has not started within 14 days of the relevant fault being reported to us or AutoProtect.

c This warranty does not apply if the vehicle:

is used for any kind of time trial, competition or race;

- was customised or modified after this warranty started; or
- is used for hire or reward (for example, taxis, self-drive hire vehicles or driving-school vehicles).

d This warranty does not cover damage caused by:

- neglect;
- rust and corrosion;
- any foreign substance getting into or onto a part;
- using a grade of fuel not recommended by the manufacturers or using inadequate or incorrect antifreeze protection;
- not keeping the vehicle in a roadworthy condition, including maintaining oil and coolant levels;
- not servicing the vehicle in line with condition 3c (Servicing);
- the effects of overheating, even if caused by a part covered by this warranty;
- freezing;
- abuse;
- the vehicle being overloaded, according to the law or the manufacturer's recommendations; or
- fire, lightning, earthquake, explosion, frost, storm, flood, water damage, theft or attempted theft, aircraft or other flying devices (or articles dropped from them), or any other extreme cause.

The warranty also does not cover the following:

- Wear and tear or the gradual reduction in performance due to the age and mileage of the vehicle where the vehicle is over 6 years or 60,000 miles. This includes, but is not

limited to:

- the gradual loss of engine compression so that the valves or rings need repairing or replacing; and
- the gradual increase in the amount of oil used, as a result of normal driving.
- Claims arising as a result of negligence or intentional damage (including continuing to drive the vehicle when it is not mechanically sound).
- The effects of poor repairs, or faults that were present when you bought the vehicle.
- Parts which have not been fitted correctly.
- Parts which are of faulty manufacture or design, or which are recalled for repair or replacement by the manufacturer.
- Parts not fitted as standard or an optional extra by the manufacturer, unless we have agreed otherwise beforehand.
- Damage to parts not covered by this warranty or any resulting damage from not covered parts to the covered parts.
- The cost of diagnosis or testing. The amount of time allowed for labour will be in line with the I.C.M.E standard repair times
- Routine servicing or repairs.
- Any parts which were found to need replacing during routine servicing or any repairs.
- Any damage caused by fire, accident or any incident on or condition of the road.
- Any loss, damage, liability or injury arising directly or indirectly as a result of a covered part failing.
- Damage caused by war risks, sonic booms or nuclear radiation.

3 General conditions

You must keep to the conditions in this section 4 to have the full protection of the warranty. If you do not keep to them, we may cancel the warranty, refuse to deal with your claim or reduce the amount of any claim payment, as we see fit.

a Duty of care

You must not drive your vehicle after any damage or incident if this could cause further damage to your vehicle.

b Fraud

If you (or anyone acting on your behalf):

- make a claim which is false or fraudulent in any way; or
- support a claim with any false or fraudulent document or device;

this warranty will not apply.

c Servicing

The vehicle must be serviced in line with the manufacturer's recommended guidelines. If the vehicle has no service history, or the service history is incomplete, the vehicle must be serviced by a VAT-registered garage within twelve months or 12,000 miles (whichever is sooner) from the date you bought the vehicle. It must then be serviced in line with the manufacturer's specifications, or every twelve months or

